

# Appalachian Trailers

## Great Price! Great Quality! Great Trailers!

5409 St Rt 9 • Salem, OH 44460 • Phone: 330-222-2468 • Fax: 330-222-2079  
www.AppalachianTrailers.com

### Limited Warranty

**NOTICE: This agreement is between the ORIGINAL PURCHASER and APPALACHIAN TRAILER INC.**

Appalachian Trailer Inc., Salem, OH will warrant its product to be free from defective workmanship and materials in normal use and service for a period of one (1) year from the date of delivery to the purchaser.

The warranty hereby covers any defects of workmanship and materials used in the structure of the trailer: i.e. the frame, side rails, cross members, welds, and sub frame assemblies. Wiring is only covered under warranty if the customer has purchased the "optional" sealed wiring harness.

#### Limitations of Appalachian Trailer Inc. Warranty

Appalachian Trailer Inc. does NOT warrant components not manufactured by Appalachian Trailer Inc. Therefore, this warranty does NOT cover paint (including chipping, fading, and aging), axles and axle components, tires, wheels, couplers, jacks, suspension components, springs, wiring, lights, accessories, or any other component not manufactured by Appalachian Trailer Inc. If these items are warranted by the manufacture or supplier and may be extended to the purchaser, Appalachian Trailer Inc. will make such warranties available.

Normal wear on any item will not be subject to warranty. Normal wear items include: brakes, tires, bearings, axle seals, and light bulbs; but are not limited exclusively to these items. Any damage done due to lack of good industry maintenance such as improper bearing adjustment, incorrect air pressure, lug nut torque, etc. will also not be covered by Appalachian Trailer Inc. Warranty. Trailers used for rental are not covered under this limited warranty.

**In the event of a defect in material or workmanship covered by this warranty, Appalachian Trailer Inc. will:**

- 1.) Correct the defective work or replace the defective parts on a no-charge basis at our plant location, or
- 2.) Reimburse the purchaser by paying a sum not exceeding the price charged by Appalachian Trailer Inc. for such work, or
- 3.) Provide for repair of the defect or replacement of the defective parts by an authorized shop.

All Warranty repairs must be pre-authorized by Appalachian Trailer Inc. before any reimbursements shall be made. Appalachian Trailer Inc. will likely require photographs of items that are thought to be defective in order to approve reimbursements. All freight charges to or from the factory or pre-authorized repair facility is the responsibility of the purchaser. ALL FREIGHT IS EXEMPT FROM WARRANTY. In addition, this warranty does NOT cover any economic loss including but not limited to; payment for the loss of time or pay, inconvenience, loss of trailer use, lodging bills, trailer rental expense, meals, storage charges, and other incidental or consequential loss or damage of similar nature.

This warranty will be void if the trailer is damaged due to overloading, negligence, or misuse. Without prior approval, any modifications or alterations to any product or part manufactured by Appalachian Trailer Inc. will void the warranty IN ITS ENTIRETY.

Weights, dimensions, capacities and other measures stated in connection with the new trailer are only estimates and are not covered by this warranty.

#### DISCLAIMERS

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER EXPRESS WARRANTIES AND REPRESENTATIONS, APPALACHIAN TRAILER INC. MAKES NO OTHER REPRESENTATION OR WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, WITH RESPECT TO APPALACHIAN TRAILER INC. NO ONE BESIDES AN AUTHORIZED APPALACHIAN TRAILER INC. REPRESENTATIVE IS AUTHORIZED TO MAKE FURTHER OR ADDITIONAL WARRANTIES ON BEHALF OF APPALACHIAN TRAILER INC.

Today's Date \_\_\_\_\_

# Warranty Claim Form

**Please Note:** Be sure to review your Trailer Warranty Packet before making a claim.

**All claims must be processed as follows:** (Even if there is a roadside emergency)

- 1) Call your Sales Person that assisted you with your purchase or one will be assigned to you by the receptionist when you call in.
- 2) Assist the sales rep in filling out this warranty / complaint form and send photos if advised to do so to their email address.
- 3) Prior approval for **any** warranty work is required. **No exceptions.**
- 4) Standard warranty lasts one year from date of purchase. \* \*\*

## Please Fill Out Entirely

**Date of Purchase** \_\_\_\_\_

**Name:** \_\_\_\_\_ **Phone#:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Sales Order #:** \_\_\_\_\_ **Model:** \_\_\_\_\_

**Vin #:** \_\_\_\_\_

**Email Address:** \_\_\_\_\_

**Description of Issue:** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Are you able to bring your trailer to our facility?**

\_\_\_\_\_

**Is your trailer currently "down"?**      Y      N

\*If your trailer is out of it's one-year warranty period, please contact your sales rep which will be able to assist you with a parts purchase or get you to someone who can.

\*\*Appalachian warranties the materials and workmanship that **it** supplies in the trailers we build. Certain components (i.e. Axles) are warranted by the manufacturer of that component. In such a case, we will assist you in getting your warranty issue resolved through the manufacturer of that component.